SafeLite™ STF (SentryGlas®) Laminated Safety Glass Warranty

Metropolitan Glass and Glazing Limited and its subsidiaries (Metro Performance Glass), warrant that all SafeLite™ STF (SentryGlas®) Laminated Safety Glass supplied by Metro Performance Glass is in accordance with AS/NZS 2208 and that;

1. The glass is fit for all purposes for which they are commonly supplied and
2. The glass is acceptable in appearance and finish to the standard referred to in AS/NZS 4667 and
3. The glass is safe and durable to the standard referred to in NZS 4223.

In addition to statutory guarantees, Metro Performance Glass warrant that for a period of ten (10) years from the date of manufacture, SafeLite™ STF (SentryGlas®) Laminated Safety Glass will not suffer delamination such that the structural integrity of the laminated glass is affected and/or makes it unsafe in the installation.
Note: SafeLite™ STF (SentryGlas®) Laminated Safety Glass may occasionally develop edge-whitening in exposed edge applications which will remain restricted to an area close to the edge – this is not an indication of delamination, this is a visual effect and does not in any manner whatsoever affect the performance or durability of the laminated glass.

In the event that the above occurs, Metro Performance Glass will re-supply as supply-only replacements for the defective glass, and the warranty period will extend to the remaining period of the original warranty.
Metro Performance Glass advises that SafeLite™ STF (SentryGlas®) warranty carries a guarantee of acceptable quality and a guarantee that the goods correspond with Metro Performance Glass's description of them, but Metro Performance Glass will not be liable under the guarantee of acceptable quality for any loss caused as a result of:

1. Any act of default or omission of, or any representation made by, any person other than Metro Performance Glass or the employees or agents of Metro Performance Glass.
2. Any cause independent of human control, occurring after the goods have left the control of Metro Performance Glass.

This warranty shall not apply where any one or more of the following circumstances exist:

1. The glass is or has broken or fractured in any portion whether or not causing failure of the lamination.
2. The glass is damaged by improper handling, storage, glazing or through exposure or contact with any chemicals, cleaning agents etc.
3. The glass is altered in any way.
4. The glass is subject to abnormal stresses from the load application of heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
5. The glass is treated /glazed with materials which do not remain resilient for the warranty period and/or are not compatible with the interlayer.
6. The glass is installed in a manner which creates prolonged contact with moisture or water at the glass edge or installed in an application with an inadequate moisture and water drainage system.

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7. The glass is installed such that any part of the edge areas come in direct contact with grout/grouted works.
8. The glass has a liquid set film, plastic film (other than Metro Glass Protect), sign or similar device applied to any surface of the glass by others.
9. The glass is installed in swimming pools, spa pools, saunas or commercial refrigeration products without written approval of the installation method.
10. The glass is not cleaned at least once every 3 months to prevent dirt, mineral or salt buildup on the surface. The manufacturers cleaning recommendations must be followed when cleaning glass. Link to information available on Metro Performance Glass website for glass care and maintenance guidelines: Glass Care & Maintenance | Metroglass
11. The glass is used in a structural glazing application where the system design is not covered by Metro Performance Glass through PS1 and PS3 documentation.
12. The glass is used in conjunction with one or more sealants not approved by M/s Kuraray (supplier) for compatibility with the SentryGlas® interlayer. (List of compatible sealants for SentryGlas® is available from Metro Performance Glass on request).
13. The glass is used in applications where it is exposed to temperatures below -50°C or above +80°C.

This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 ("CGA").

Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer's customer's business. For buyers who re-supply the products/glass in trade, Cl 8. of the Metro Performance Glass Standard Terms and Conditions of Trade of will apply in full.

Metro Performance Glass reserves the right to inspect in the field any glass which is alleged to be defective and which is subject to a claim under this warranty or under the Consumer Guarantees Act 1993.

Compliance

SafeLite™ STF (SentryGlas®) is a Grade A Safety Glass and complies with NZS 4223:2016 Part 3. It is manufactured by Metro Performance Glass to the requirements of AS/NZS 2208:1996 and carries Bureau Veritas Certification (License numbers 2465 and 2625).

Note: SentryGlas® is a trademark of M/s Kuraray for one of their glass lamination interlayers.

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